



Boarding Information and Policies

The purpose of Downtown Doggy Daycare, LLC (“Center”) is to provide a safe, fun and stimulating social environment for dogs when you are away. To ensure the safety and health of your pet and other guests, we require all guests to comply with the following rules and regulations:

HOURS: Our weekly drop off and pick up hours are Monday through Friday from 6:30 am to 6:30 pm. Our weekend hours are 8 am to 6 pm on Saturday and 12 pm to 6 pm on Sunday.

RATES: Our rate for boarding is \$20/night. Our rate for boarding and daycare (if dog’s temperament allows) is \$30/night. Dogs must be pre-screened before being accepted into daycare.

APPLICATION: All dogs must have a complete, up-to-date and approved application and signed owner’s agreement on file to attend daycare.

RESERVATIONS: Downtown Doggy Daycare, LLC kindly ask that dog owners make reservations by calling 515-288-0957. We will take drop-ins if space is available.

CANCELLATIONS: If you must cancel your reservation, please call at least 24 hours before your scheduled drop off date. Otherwise, you will be charged \$20 for each dog. This charge also applies to no-shows on the day of the scheduled reservation.

VACCINATIONS: All dogs must have up to date vaccinations. Owners must submit written proof of Rabies, DHLPP and Bordetella vaccinations (kennel cough). Your veterinarian can fax the records to 515-243-0388. **We cannot take your dog for boarding until we have a copy of these records.**

BOARDING ENVIRONMENT: Dogs are kept in a climate controlled indoor kennel area with comfortable bedding and water. Soft music is played in the evenings to soothe your puppy to sleep. Evening treats are given out with parent’s permission and all dogs receive a one-on-one cuddle session with a staff member. If you are boarding multiple dogs, they must be from the same family to stay together.

FOOD AND TREATS: Dogs are fed twice a day unless otherwise instructed by the owner. Downtown Doggy Daycare, LLC encourage owners to bring their dog's own food stored in an air tight container. We will supply dog food if not provided. We serve IAMS Natural Way dog food made with natural ingredients of chicken and vegetables. Fresh water is always supplied for your dog throughout their stay at Downtown Doggy Daycare, LLC.

With parent's permission, we provide a treat in the afternoon. The treats that we serve are Kong toys filled with peanut butter or cheese treats, Greenies, Eukanuba biscuits and treats from Three Dog Bakery. We also take suggestions if your dog has a special treat they enjoy.

BLANKETS AND TOYS: Downtown Doggy Daycare, LLC encourages owners to bring a favorite blanket or toy to provide the comforts of home. Downtown Doggy Daycare, LLC will provide clean bedding, toys and food and water bowls on a daily basis.

EMERGENCY MEDICAL CARE: We will first contact the veterinarian listed on your application in the case of a medical emergency. If your veterinarian is not available, we will make arrangements with Downtown Doggy Daycare's veterinarian on record, All Pets Hospital.

MEDICATIONS: We can administer heartworm, flea and other medication as needed.

CLEANLINESS: To ensure a clean environment for your dog, we disinfect the facility on a daily basis. We are licensed and regularly inspected by the Department of Agriculture and Land Stewardship.

BATHING: For small dogs (under 25 lbs.), we will provide a bath for an additional \$10. For bigger dogs, (25 lbs. and up), we will provide a bath for an additional \$15. Nail clipping is \$5.

DAYCARE OPTIONS: Boarding can include daycare if you want your dog to attend between the hours of 6:30 am and 6:30 pm on Monday through Friday and 8 am to 4 pm on Saturdays, if dog's temperament allows. They will be pre-screened to ensure proper fit for the daycare setting.