



401 SE 5<sup>th</sup> St.

Des Moines, IA 50309

515-288-0957

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[www.dmdoggy.com](http://www.dmdoggy.com)

## Boarding Rates

Passes	Prices	Includes
<b>Per Dog</b>	<b>\$30/night</b>	<p>Dogs are kept in a climate controlled indoor kennel area with their own wire crate, comfortable bedding and water. Soft music is played in the evenings to soothe your puppy to sleep. Evening treats are given out with parent's permission and all dogs receive a one-on-one cuddle session with a staff member prior to bedtime. During the day, your dog will attend daycare between the hours of 6:30 am and 6:30 pm. They will be pre-screened to ensure proper fit for the daycare setting. Dogs are fed twice a day. We can provide dog food but encourage owners to bring their dog's own food. You are also welcome to bring one of your dog's toys or blankets to give the comforts of home. Your dog must be social in order to board at Downtown Doggy Daycare. If you are boarding multiple dogs, they must be from the same family to stay together.</p>

## **Boarding Information and Policies**

**The purpose of Downtown Doggy Daycare, LLC (“Center”) is to provide a safe, fun and stimulating social environment for dogs when you are away. To ensure the safety and health of your pet and other guests, we require all guests to comply with the following rules and regulations:**

**HOURS:** Monday through Friday from 6:30 am to 6:30 pm, Saturday from 8 am to 4 pm and Sunday from 12 pm to 6 pm. Staff goes off duty at closing and there is a \$1.00 charge per 5 minutes for any pet left after closing. If pet is left one hour past closing, they will be considered a boarding client and you will be charged an additional fee.

**RATES:** Our rate for boarding and daycare is \$30/night per dog. Dogs must be pre-screened before being accepted. We offer a family discount of 10% off each additional dog’s stay.

**APPLICATION:** All dogs must have a complete, up-to-date and approved application and signed owner’s agreement on file to attend daycare.

**RESERVATIONS:** Downtown Doggy Daycare, LLC kindly ask that dog owners make reservations by calling 515-288-0957. We will take drop-ins if space is available.

**CANCELLATIONS:** If you must cancel your reservation, please call at least 24 hours before your scheduled drop off date. Otherwise, you will be charged \$20 for each dog. This charge also applies to no-shows on the day of the scheduled reservation.

**VACCINATIONS:** All dogs must have up to date vaccinations and be on monthly heartworm and flea preventative. **Owners must submit written proof of Rabies, DHLPP, Bordetella vaccinations and monthly preventatives from your veterinarian.** Your veterinarian can fax the records to 515-243-0388. **We cannot take your dog for daycare until we have a copy of these records.**

**BOARDING ENVIRONMENT:** Dogs are kept in a climate controlled indoor kennel area with comfortable bedding and water. Soft music is played in the evenings to soothe your puppy to sleep. Evening treats are given out with parent’s permission and all dogs receive a one-on-one cuddle session with a staff member. If you are boarding multiple dogs, they must be from the same family to stay together.

**FOOD AND TREATS:** Dogs are fed twice a day unless otherwise instructed by the owner. Downtown Doggy Daycare, LLC encourage owners to bring their dog’s own food stored in an air tight container. We will supply dog food if not

provided. We serve IAMS Natural Way dog food made with natural ingredients of chicken and vegetables. Fresh water is always supplied for your dog throughout their stay at Downtown Doggy Daycare, LLC.

With parent's permission, we provide treats in the afternoon and at bedtime. Parents can also bring own treats to store in your dog's cubby during their visit. We also take suggestions if your dog has a special treat they enjoy.

**BLANKETS AND TOYS:** Downtown Doggy Daycare, LLC encourages owners to bring a favorite blanket or toy to provide the comforts of home. Downtown Doggy Daycare, LLC will provide clean bedding, toys and food and water bowls on a daily basis.

**EMERGENCY MEDICAL CARE:** We will first contact the veterinarian listed on your application in the case of a medical emergency. If your veterinarian is not available, we will make arrangements with Downtown Doggy Daycare's veterinarian on record, All Pets Hospital.

**MEDICATIONS:** We can administer heartworm, flea and other medication as needed.

**CLEANLINESS:** To ensure a clean environment for your dog, we disinfect the facility on a daily basis. We are licensed and regularly inspected by the Department of Agriculture and Land Stewardship.

**BATHING:** For small dogs (under 25 lbs.), we will provide a bath for an additional \$10. For bigger dogs, (25 lbs. and up), we will provide a bath for an additional \$15. Nail clipping is \$8.

**DAYCARE OPTIONS:** Your dog will attend daycare between the hours of 6:30 am and 6:30 pm on Monday through Friday and 8 am to 4 pm on Saturdays. We cannot board your dog if they are not social with other dogs. They will be pre-screened to ensure proper fit for the group setting.

**OTHER BOARDING OPTIONS:** Any dog staying three nights or more have the option to stay at our destination resort, Copper Hills Dog Resort, Inc., in Monroe, IA.

Transportation is provided for dogs being dropped off and picked up at Downtown Doggy Daycare in Des Moines. All resort visits are shuttled to and from the resort in comfortable, secured kennels. During their trip, they are provided with relaxing music and a Kong treat (with parent's permission.)

At the resort, your dog will enjoy group and individual playtime throughout the day. In the evening, they will sleep in an 8 ft. by 7 ft. themed suites with bed or cot, comfortable bedding and water. Soft music is played in the evenings to

soothe your puppy to sleep. Afternoon and evening treats are given out with parent's permission and all dogs receive a one-on-one cuddle session with a staff member. Dogs are fed twice a day. We will provide dog food for no charge, but encourage owners to bring their dog's own food. You are also welcome to bring one of your dog's toys or blankets to give the comforts of home. At the end of your dog's visit, they will receive a bath. You will also receive a paw-gress report (progress report) detailing your pet's visit along with pictures from their doggy vacation.