



401 SE 5th St.

Des Moines, IA 50309

515-288-0957

dmdoggy@gmail.com

www.dmdoggy.com

Daycare Rates

| Passes | Prices | Includes |
|--|-----------------------------|---|
| Half Day | \$12 | The half day pass allows you a half day of daycare (up to 6 hours). |
| 1 Day (Mon.-Sat.) | \$20 | The 1-day pass allows you one day of daycare. |
| 5-Day Pass | \$95 (\$19/Day) | The 5-day pass allows you 5 full days of daycare. This includes daily paw-gress reports, one bath, one teeth brushing and daily treats. We will administer your dog's heartworm, flea medication or special medication as needed. |
| 10-Day Pass | \$180 (\$18/day) | The 10-day pass allows you 10 full days of daycare. This includes daily paw-gress reports, one bath, one teeth brushing and daily treats. We will administer your dog's heartworm, flea medication or special medication as needed. |
| 20-Day Pass | \$340 (\$17/day) | The 20-day pass allows you 20 full days of daycare. This includes daily paw-gress reports, two baths, two teeth brushings and daily treats. We will administer your dog's heartworm, flea medication or special medication as needed. |
| <p>FAMILY DISCOUNTS: If you have more than one dog, you will receive 10% OFF per dog.</p> | | |

All dogs must be pre-screened for temperament prior to being accepted into Downtown Doggy Daycare. Please call 515-288-0957 to make sure we have an opening.

Daycare Information and Policies

The purpose of Downtown Doggy Daycare, LLC (“Center”) is to provide a safe, fun and stimulating social environment for dogs to exercise and get personal attention during the day. To ensure the safety and health of your pet and other guests, we require all guests to comply with the following rules and regulations:

AGE: All dogs must be at least 12 weeks of age or older.

SEX: All dogs 6 months or older must be spayed or neutered.

BREEDS NOT ACCEPTED: Due to insurance coverage, we are unable to accept all dog breeds. We cannot accept purebred Pit Bulls. Sorry for any inconvenience.

VACCINATIONS: All dogs must have up to date vaccinations and be on monthly heartworm and flea preventative. **Owners must submit written proof of Rabies, DHLPP, Bordetella vaccinations and monthly preventatives from your veterinarian.** Your veterinarian can fax the records to 515-243-0388. **We cannot take your dog for daycare until we have a copy of these records.**

HEALTH: All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition, which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. If your dog is suspected of having fleas, ticks or a communicable condition, Downtown Doggy Daycare, LLC we will put your dog in an isolated area and notify you immediately of our discovery. Veterinarian certification of health will be required to be readmitted into daycare.

APPLICATION: All dogs must have a complete, up-to-date and approved application and signed owner’s agreement on file to attend daycare.

PRE-SCREENING: All dogs must be pre-screened for temperament and aggressiveness to see if they are a proper fit for the daycare setting. The pre-screening process includes reviewing your application and discussing dog’s habits and behaviors. We evaluate the dog with and without the owner present to identify any changes in your dog’s behavior. Lastly, we gradually introduce your dog to other dogs in their playgroup. This pre-screening process lets us guarantee a safe environment for all of our dogs. Downtown Doggy Daycare, LLC has the right to turn away any dogs that are not a proper fit for daycare.

BEHAVIOR: All dogs must be non-aggressive and not food or toy protective. Owners will certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Please remember your pet will be spending time with other pets and the safety and health of all animals is our main concern. Your dog’s behavior will be constantly monitored to avoid accidents. All staff is supplied with squirt bottles and dog whistles to break up any confrontations if needed.

Downtown Doggy Daycare, LLC does not allow aggressive behavior and dogs will be disciplined with time-outs in an isolated area when necessary. All behavior will be documented and relayed to the owner. If problems persist, the dog might be asked to leave daycare.

FEES: Fees are based on a pass plan for daycare. You may purchase one day, 5 day, 10 day or 20 day pass plan. Please see daycare rate sheets for more information. Additional dogs for daycare are 10% off per dog. Passes do not expire.

DAYCARE HOURS: Monday through Friday from 6:30 am to 6:30 pm and Saturday from 8 am to 4 pm. Staff goes off duty at 6:30 pm and there is a \$1.00 charge per 5 minutes for any pet left after 6:30 pm. If pet is left past 7:00 pm, they will be considered a boarding client and you will be charged an additional \$10 fee.

DAYCARE CLOSINGS: Downtown Doggy Daycare, LLC is closed the following holidays for daycare: New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving and Christmas Day.

DAILY SCHEDULE: We provide a structured daily routine for your dog so they receive plenty of exercise, socialization and personal attention throughout the day.

Below is an example of the daily schedule for each playroom (times are flexible):

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|---------------------------|--|
| After drop-off: | Potty break outside |
| 6:30 am – 8:30 am: | Indoor Playtime (with potty breaks every 45-60 min) |
| 8:30 am - 9:00 am: | Outdoor recess |
| 9 am – 11:00 am: | Indoor Playtime (with potty breaks every 45-60 min) |
| 11:00 am- 12 pm: | Outdoor recess |
| 12 pm – 2 pm: | Naptime (lunchtime for dog's requiring mid-day food and spa days if scheduled) |
| 2 pm-3 pm: | Outdoor recess |
| 3 pm- 4 pm: | Indoor Playtime (with potty breaks every 45-60 min) |
| 4 pm- 4:30 pm: | Outdoor recess |
| 4:30 pm – 6:30 pm: | Indoor Playtime (with potty breaks every 45-60 min) |

RESERVATIONS: Required. Cancellations with less than 24 hours notice will be charged full fees unless an emergency.

FOOD AND WATER: Downtown Doggy Daycare, LLC will feed your dog during naptime at the request of the owner. Please bring food in an air-tight container and we will serve as instructed. Fresh water is always supplied for your dog throughout their stay at Downtown Doggy Daycare, LLC.

TREATS: With parent's permission, we provide treats in the afternoon and at departure. Parents can also bring own treats to store in your dog's cubby during their visit. We also take suggestions if your dog has a special treat they enjoy.

NAPTICES: There will be a naptime from 12 pm to 2 pm at Downtown Doggy Daycare, LLC. We do not require dogs to be kenneled during naptime. Most of the dogs will lie down as a group in the playroom. It can be requested if you would like your dog

to be kenneled during naptime. Dog beds can be provided for your dog's comfort. We provide soft music and an afternoon snack (with parent's permission) during naptime.

MEDICATIONS: We can administer heartworm, flea and other medication as needed.

EMERGENCY MEDICAL CARE: If medical attention is necessary, Downtown Doggy Daycare, LLC will make all efforts to make arrangements with the veterinarian listed on your application. If your veterinarian is not available, we will make arrangements with Downtown Doggy Daycare's veterinarian on record.

CLEANLINESS: To ensure a clean environment for your dog, we disinfect the facility on a daily basis. We are licensed and regularly inspected by the Department of Agriculture and Land Stewardship.

BATHING: If you purchase a 5 day, 10 day or 20 day pass plan, your dog will receive spa day services such as baths and brushings, and teeth brushing. This does not include trimming of the coat. Spa days can be scheduled as you deem necessary. Please schedule with our staff the morning of your dog's visit. In the event that your dog gets muddy or dirty during a visit, we will voluntarily use a spa day to send your dog home fresh and clean.

CUBBIES: Each dog will receive a personal cubby to hold their leash, food, toys or other items brought to daycare. Each cubby will be labeled with your dog's name, picture, and an index card of important information.

PAW-GRESS REPORTS: Your dog will receive a daily paw-gress (progress) report via email detailing their stay at daycare. We will keep you updated on your dog's temperament and behavior while you are away.