

OrderTrollbeads.com

Return/Exchange form

- Please complete this form in its entirety and return it with a copy of your original packing slip in a securely sealed box or padded envelope.
- Items must be returned in its original packaging.
- Items that have been misused or abused cannot be returned or exchanged.
- Bead kits will not be accepted if they have been cut or untied.
- Please return your purchase within 15 days of receipt of your shipment.
- Shipping charges are non-refundable. If the return is a result of our error, we will, of course refund the shipping as well.
- For your protection, we advise all customers obtain a tracking number and/or insurance on all packages. We are not responsible for any packages lost or damaged in transit.

If you have any questions, please email us at customerservice@ordertrollbeads.com

Date _____ Order number _____

Name _____ Email address: _____

Phone Number _____

<input type="checkbox"/> Return (for a refund) <input type="checkbox"/> Exchange: Please send: Items: _____ _____ _____ _____	Reason for Return/Exchange: <input type="checkbox"/> Wrong Size Ordered <input type="checkbox"/> Wrong Item <input type="checkbox"/> Damaged/defective <input type="checkbox"/> Other
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Shipping Label -----cut here-----

Blue Ridge Mining Co / OrderTrollbeads.com

Attention: Returns

PO Box 667

Elizabethtown, NC 28337