



## Message to Our Residents Concerning the COVID-19 Virus

### City of Duquesne

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#### CITY ENGINEER

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The City of Duquesne is taking necessary steps and precautionary measures to help limit the spread of the Coronavirus (COVID-19) through our community. The City's Emergency Management Team has been in constant communication with the City Council, Allegheny County Health Department, and the City Manager in an effort to keep our community safe. Therefore, City Hall will be closed to the public until further notice. We are asking that all payments be made by either check, money order, or cashier's check and mailed to City Hall or dropped off using the ticket box near the Police Department entrance.

The City's Police Department will be handling most non-emergency calls via phone to limit social contacts. All other types of calls as well as Public Safety Patrols will continue as normal. There will be no changes that will impact the operation of the City's Volunteer Fire Department.

Moreover, in an effort to protect public health during the evolving coronavirus outbreak and to ensure safe, clean water continues to flow to customers' homes, the City of Duquesne will suspend all water service shutoffs for those facing financial difficulties. In addition, the City will turn-on water to occupied properties that have been recently terminated. Water is essential to our daily lives and ensuring that our safe, clean water continues to flow to all City of Duquesne residents and is crucial during this health crisis.

If you are at higher risk for serious illness from COVID-19 because of your age or because you have a serious long-term health problem, it is extra important for you to take actions to reduce your risk of getting sick with the disease.

The COVID-19 outbreak is a developing situation. These policies may change in response to new information or updated best practice guidance from public health agencies. The City of Duquesne's Emergency Management Team, Council, and staff are continuously monitoring developments and are working with other local agencies, including the Centers for Disease Control, the PA Department of Health, county health department, and the school district. The City intends to follow the guidelines set forth by the state and federal government along with the Centers for Disease Control.