



### StudentSecure®

Pursuing your education outside your home country?

Get StudentSecure insurance from Tokio Marine HCC – Medical Insurance Services Group.



# Why Choose StudentSecure<sup>®</sup>?

For individuals in study abroad programs, Tokio Marine HCC – MIS Group offers StudentSecure insurance. This international student health plan is designed specifically to meet the needs of international students and scholars.

StudentSecure meets or exceeds most government and visa requirements. It also meets the requirements of many schools. With four levels of coverage to choose from—Elite, Select, Budget, or Smart—students can find the plan that best fits their needs and budget. Each plan includes coverage for eligible medical expenses, emergency medical evacuation, and repatriation of remains.

#### Do I need study abroad insurance?

If you are a student or scholar planning to pursue your education outside your home country, you will need a plan to pay for your medical expenses. Most student visas and learning institutions have a specific list of health insurance requirements for foreign students. You may also find the coverage from your home country will not follow you while you are studying abroad. StudentSecure is a budget-friendly solution.

### After purchasing coverage, how can I trust the company to be there if I need them?

Tokio Marine HCC – MIS Group, headquartered in the USA in Indianapolis, Indiana, is a full-service company offering international travel medical insurance products designed to meet needs of consumers worldwide. Tokio Marine HCC is a leading specialty insurance group conducting business in approximately 180 countries and underwriting more than 100 classes of specialty insurance. Headquartered in Houston, Texas, the company is made up of highly entrepreneurial teams equipped to underwrite special situations, companies and individuals, acting independently to deliver effective solutions. Our products and capabilities set the standard for the industry, and many of our nearly 2,500 employees are industry-leading experts.

Tokio Marine HCC is part of Tokio Marine, a premier global company with a market cap of approximately \$30 billion.\* Tokio Marine HCC holds a financial strength rating of AA- for Standard & Poor's and Fitch Ratings and A++ (Superior) by A.M. Best Company.\*\*

For more information about StudentSecure, please visit hccmis.com.

# Benefits and Limits of StudentSecure®

			DUDOFT	
BENEFIT		SELECT	BUDGET	SMART \$200,000
Certificate period maximum	\$5,000,000	\$600,000	\$500,000	\$200,000
Maximum benefit per injury or illness	\$500,000	\$300,000	\$250,000	\$100,000
Deductible (Except Emergency Room)	\$25 per injury or illness within the PPO network, outside the U.S. or at a student	\$35 per injury or illness within the PPO network, outside the U.S. or at	\$45 per injury or illness within the PPO network, outside the U.S. or	\$50 per injury or illness within the PPO network, outside the U.S. or
	health center; otherwise \$50 per injury or	a student health center; otherwise	student health center: otherwise	student health center; otherwise
	illness	\$70 per injury or illness	\$90 per injury or illness	\$100 per injury or illness
Emergency Room Deductible (Claims incurred in the U.S. only)		\$200 for treatment received in an	\$350 for treatment received in an err	hergency room
	gency room	emergency room		
Coinsurance- claims incurred inside U.S.	Within the PPO: We will pay 100% of eligible expenses, after the deductible, up	Within the PPO: We will pay 80% of the next \$5,000 of eligible expenses		eligible expenses after the deduction
	to the overall maximum limit.	after deductible, then 100% to the overall maximum limit.	es after deductible, then 100% to the overall maximum limit.	up to the overall maximum limit.
	Outside the PPO: Usual, reasonable, and	Outside the PPO: Usual, reasonable,	Outside the PPO: Usual, reason-	Outside the PPO: Usual, reasonable
	customary. You may be responsible for any	and customary. You may be respon-	able, and customary. You may be re-	and customary. You may be respon
	charges exceeding the payable amount.	sible for any charges exceeding the	sponsible for any charges exceeding	sible for any charges exceeding the
Coinsurance- claims incurred outside of U.S.	After the deductible, 100% of eligible expension	payable amount. ses to the certificate period maximum	the payable amount.	payable amount.
Eligible expenses are subject to deductible, coir	surance, overall maximum limit, and are per o	certificate period unless specifically inc	licated otherwise.	
BENEFIT	ELITE Limit	SELECT Limit	BUDGET Limit	SMART Limit
Hospital room & board	Average semi-private room rate, including nu			
Local ambulance (Not subject to coinsurance)	Up to \$750 per injury / illness if hospitalized a	~	Up to \$500 per injury / illness if	Up to \$300 per injury / illness if
			hospitalized as inpatient	hospitalized as inpatient
ntensive care unit Outpatient treatment	Up to the overall maximum limit Up to the overall maximum limit			
Outpatient prescription drugs	Generic Drugs: 100% coinsurance 50% of actual charge (not subject to deductible or coinsurance)			
	Brand Name Drugs: 50% coinsurance.			
	Specialty Drugs: No coverage.			
	(not subject to deductible)			
/accinations	Up to \$150.	No coverage		
	Covered vaccinations and testing are:			
	Measles, Mumps, Rubella (MMR); Tetanus/			
	Diphtheria/Pertussis (TDAP); Chicken Pox			
	(Varicella); Hepatitis B; and Meningitis			
	(Meningococcal MCV4 and B)			
	(not subject to deductible or coinsurance)			
Vental health disorders (Treatment must not	Outpatient: Maximum of 30 visits. Inpatient:	Maximum of 30 days.		Outpatient: \$50 maximum per day
be provided at a student health center)		,		\$500 maximum. Inpatient: Up to \$5,000.
Dental treatment due to accident	Up to \$250 maximum per tooth; \$500 maxir	num per certificate period. Not subjec	t to coinsurance	
Emergency dental (Acute onset of pain)	Up to \$100. Not subject to coinsurance.	num per certificate period. Not subjec		
Pre-existing condition	6-month waiting period		12-month waiting period	No coverage
Acute onset of pre-existing condition (excludes	· · · · · · · · · · · · · · · · · · ·	2000	12-month waiting period	NO COverage
chronic and congenital conditions)	\$25,000 metime maximum for engible expen	1585		
Maternity care for a covered pregnancy	Up to \$25,000.	Up to \$10,000.	Up to \$5,000.	No coverage
Nursery care of newborn (not subject to	Up to \$750.	00 10 010,000.	Up to \$250.	No coverage
coinsurance)				
Therapeutic termination of pregnancy	Up to \$500. Not subject to coinsurance.		I	
Outpatient Physical therapy & chiropractic care	Up to \$75 per visit per day	Up to \$50 per visit per day		Up to \$25 per visit per day
Not subject to coinsurance. Must be ordered n advance by a physician and not obtained at a				
student health center.)				
Sports & activities- Leisure, recreational,	Up to the overall maximum limit	·		·
entertainment, or fitness Optional intercollegiate, interscholastic, intra-	Up to \$5,000 maximum per injury or illness;	medical expenses only	Up to \$3,000 maximum per injury	No coverage
mural, or club sports rider	op to \$5,000 maximum per injury or niness, medical expenses only or illness; medical expenses only or illness; medical expenses of			
Terrorism	Up to \$50,000 lifetime maximum. Eligible medical expenses only.			No coverage
EMERGENCY TRAVEL BENEFIT	ELITE Limit	SELECT Limit	BUDGET Limit	SMART Limit
Emergency medical evacuation (Not subject to	Up to \$500,000 lifetime maximum	Up to \$300,000 lifetime maximum	Up to \$250,000 lifetime maximum	Up to \$50,000 lifetime maximum
deductible or coinsurance.)				
Emergency reunion Not subject to deductible or coinsurance.	Up to \$5,000, subject to a maximum of 15 days		Up to \$1,000, subject to a maximum of 15 days	
Accidental death & dismemberment	Lifetime Maximum- \$25,000		No coverage	
Not subject to deductible or coinsurance.)	Death- \$25,000			
	Loss of 2 Limbs- \$25,000			
	Loss of 1 Limb- \$12,500			
			Up to \$25,000 lifetime maximum	
	Up to \$50,000 lifetime maximum			
ble, coinsurance, or overall maximum limit)		· · · · · · · · · · · · · · · · · · ·	•	
Repatriation of remains (not subject to deduct- ble, coinsurance, or overall maximum limit) Personal Liability	Up to \$250,000 lifetime maximum.	No coverage		
ble, coinsurance, or overall maximum limit)	Up to \$250,000 lifetime maximum. Up to \$250,000 third person injury or	No coverage		
ble, coinsurance, or overall maximum limit) Personal Liability	Up to \$250,000 lifetime maximum.	No coverage		

# What's Covered by StudentSecure®?

#### **Pre-Existing Conditions**

After 6 months of continuous coverage, StudentSecure Elite and StudentSecure Select will provide benefits for pre-existing conditions (12 months for StudentSecure Budget).

A pre-existing condition is any condition:

- for which medical advice, diagnosis, care, or treatment was recommended or received within 2 years prior to your effective date of coverage
- which would cause a reasonably prudent person to seek medical advice, diagnosis, care, or treatment within 2 years prior to your effective date of coverage
- that existed (with reasonable medical certainty) with 2 years prior to your effective date of coverage, whether or not it was known to you

Note: StudentSecure Smart does not provide coverage for expenses related to pre-existing conditions except as provided for under the Acute Onset of a Pre-Existing Condition benefit described below.

#### Acute Onset of a Pre-Existing Condition

Individuals who purchase a StudentSecure plan are entitled up to a \$25,000 lifetime maximum for the acute onset of a pre-existing condition. The acute onset of a pre-existing condition means a sudden and unexpected outbreak or recurrence of a pre-existing condition which occurs spontaneously and without advance warning in the form of physician recommendations or symptoms, is of short duration, is rapidly progressive, and requires urgent care. The acute onset of a pre-existing condition must occur after the effective date of the policy. Treatment must be obtained within 24 hours of the sudden and unexpected outbreak or recurrence. A pre-existing condition that is a chronic or congenital condition or that gradually becomes

worse over time will not be considered acute onset.

#### **Sports and Activities**

Medical expenses for injuries or illnesses sMedical expenses for injuries or illnesses sustained while participating in leisure, recreational, entertainment, or fitness activities are covered up to the overall maximum limit. Please review the StudentSecure Description of Coverage for a list of excluded sports and activities.

StudentSecure Elite, Select, and Budget offer an optional rider that provides coverage for medical expenses for injuries or illnesses sustained while participating in intercollegiate, interscholastic, intramural, or club sports. The rider for StudentSecure Elite and Select covers up to a maximum of \$5,000 per injury or illness. The rider for StudentSecure Budget covers up to a maximum of \$3,000 per injury or illness. StudentSecure Smart does not offer a rider for organized sports activities.

#### **Mental Health Disorders**

StudentSecure provides benefits for mental health disorders. Drug and alcohol abuse are covered under this benefit on the Elite, Select and Budget plan levels. Treatment for mental health disorders is covered only if not obtained from a student health center.

#### **Emergency Dental**

The following emergency dental expenses are covered: emergency dental treatment and dental surgery necessary to restore or replace sound natural teeth lost or damaged in an accident which is covered under this insurance subject to a maximum of \$250 per tooth and \$500 certificate period maximum; and emergency dental treatment necessary to resolve acute, spontaneous and unexpected onset of pain subject to a maximum benefit of \$100 per certificate period.

#### **Emergency Medical Evacuation**

Would you know what to do if you found yourself in a life-threatening situation far from home? Tokio Marine HCC – MIS Group is experienced in arranging emergency medical evacuations. StudentSecure will cover eligible expenses necessary to transport you from an initial treating facility to the nearest medical facility qualified to treat your life-threatening condition. We also understand the importance of family support in these difficult situations. StudentSecure will also cover the transportation, lodging, and meal costs for a relative to join you after a covered emergency medical evacuation, up to the lifetime limit.

#### Terrorism

In these turbulent times, the risk of a terrorist attack is a reality. If you are in the wrong place at the wrong time, StudentSecure Elite, Select, and Budget offer coverage for eligible medical expenses resulting from these acts. Coverage excludes countries or regions for which the U.S. Department of State has issued a level 3 "reconsider travel" or level 4 "do not travel" advisory.

#### **Repatriation of Remains**

What would your family do if disaster strikes while you are away from home? The death of a loved one is never easy, no matter the circumstances. In the unfortunate event of your death while traveling abroad, StudentSecure will arrange for and cover eligible costs associated with the repatriation of your remains.

The description of coverage in these pages is for informational purposes only. Actual coverage will vary based the terms and conditions of the policy issued. The information described herein does not amend or otherwise affect the terms and conditions of any insurance policy issued by Tokio Marine HCC- MIS Group or its affiliates. In the event that a policy is inconsistent with the information described herein, the language of the policy will take precedence.

StudentSecure is underwritten by Lloyd's. Tokio Marine HCC- Medical Insurance Services Group (MIS Group) is a service company and a member of the Tokio Marine HCC group of companies. Tokio Marine HCC- MIS Group has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd.

Patient Protection and Affordable Care Act ("PPACA"): This insurance is not subject to, and does not provide certain insurance benefits required by the United States' Patient Protection and Affordable Care Act ("PPACA"). PPACA requires certain US citizens or US residents to obtain PPACA compliant health insurance, or "minimum essential coverage." PPACA also requires certain employers to offer PPACA compliant insurance coverage to their employees. Tax penalties may be imposed on U.S. residents or citizens who do not maintain minimum essential coverage, and on certain employers who do not offer PPACA compliant insurance coverage to their employees. In some cases, certain invividuals may be deemed to have minimum essential coverage under PPACA even if their insurance coverage to their employees. In some cases, certain invividuals may be deemed to have minimum essential coverage under PPACA even if their insurance coverage to their employees. No us hould consult your attorney or tax professional to determine whether this policy meets any obligations you may have under PPACA.

# Enrollment

### To be eligible for StudentSecure, participants must meet all of the following requirements

- Must be a Full-time Student at a college or university, excluding online colleges and universities, or within 31 days of being a Full-time Student at a college or university; or must be a Full-time Scholar affiliated with an educational institution and performing work or research for at least 30 hours per week; or must be a Full-time High School Student.
- The Full-time Student / Scholar status requirement is waived for participants within the U.S. holding a valid F1 (including those students on OPT) or J1 visa. Full-time status requirements remain in force for individuals holding M-1 or other category visas.
- Must be residing outside home country for the purpose of pursuing international educational activities.
- Must not have obtained residency status in the host country.

Participants visiting the U.S. must hold a valid education-related visa. A copy of the I-20 or DS-2019 may be requested.



#### Home Country Coverage

For every three month period during which the Member is covered hereunder, medical expenses incurred in the Member's home country are covered up to a maximum of 15 days.

Incidental visit time must be used within the three-month period earned, and you must continue your international trip in order to be eligible for this benefit, which covers medical expenses only. Return to your home country must not be taken for the purpose of obtaining treatment of an illness or injury that began while traveling.

#### **Benefit Period Medical Coverage**

While the certificate is in effect, the benefit period does not apply. Upon termination of the certificate, underwriters will pay eligible medical expenses, as defined herein, for up to 60 days beginning on the first day of diagnosis or treatment of a covered injury or illness while the Member is outside his or her home country and while the certificate was in effect. The benefit period applies only to eligible medical expenses related to a condition for which the Member was hospitalized as an inpatient on the termination date of the certificate.

#### **Extending or Renewing Coverage**

You may renew your coverage as long as you continue to meet the eligibility requirements. Renewal may be completed within the last six months of a certificate period. Deductible and coinsurance must be re-satisfied as of each renewal date. After four years of continuous coverage or any break in coverage, a new plan must be purchased. A new application is required and you must re-satisfy your deductible, coinsurance, pre-existing condition provisions, and all other benefit limits. Extensions and renewals must be made online with payment by credit card.

#### **Cancellations and Refunds**

To be eligible for a full refund, the request for cancellation must be received prior to the effective date. Cancellation requests received after the effective date will be subject to the following conditions:

- A \$25 cancellation fee will apply
- Only premium for unused whole-months of the plan will be refunded
- Only members who have no claims are eligible for premium refund
- When payment is made in full at the time of purchase, no refunds are granted after 60 days



#### **Outstanding Customer Service**

#### Student Zone and World Service Center

Student Zone is an online account management and resource tool available to:

- Renew coverage and reprint ID cards
- Obtain details about claim filing and downloading forms
- Locate providers within the PPO Network

#### Log In to Student Zone at:

https://zone.hccmis.com/studentzone

If you prefer to speak to a professional service representative, contact Tokio Marine HCC – MIS Group World Service Center by calling toll-free from various countries or by calling collect. The World Service Center can provide service in many different languages.

### Worldwide Travel and Medical Assistance

StudentSecure<sup>®</sup> includes valuable travel and medical assistance services, which are available 7 days a week, 365 days a year. Contact us to access any of these services.

#### **Medical Monitoring**

Consultations with attending medical professionals during hospitalization and establishment of a single point-ofcontact for family members to receive ongoing updates regarding medical status.

#### **Provider Referrals**

Contact information for Western-style medical facilities, medical and dental practices, and pharmacies in the destination country.

#### **Travel Document Replacement**

Assistance obtaining replacement passports, birth certificates, visas, airline tickets, and other travel-related documents.

#### Lost Luggage Assistance

Tracking service to assist in locating luggage or other items lost in transit.

#### **Other Travel Assistance Services\***

- Prescription drug replacement
- Emergency travel arrangements
- Dispatch of physician
- Translation assistance
- Credit card / Traveler's check replacement

\*For a complete list of available assistance services or for more information, please contact Tokio Marine HCC – MIS Group. Travel and Medical Assistance Services are not insurance benefits. Any travel or medical assistance service provided is not a guarantee of any insurance benefit.

### Contact Us

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A member of the Tokio Marine HCC group of companies

### To Be a Good Company