



CarePoint Resident Safety System

A scalable solution for senior living communities

PHILIPS

sense and simplicity

CarePoint is a fully integrated system

that meets your needs today and tomorrow

CarePoint is a state-of-the-art resident safety system built upon a proven wireless infrastructure. It offers a broad-ranging suite of modular components that fully integrate to work as one. CarePoint meets the needs of your residents, staff and overall operation today, with the scalability to incrementally expand to meet your needs tomorrow.

Why CarePoint

- Failsafe alert notification
- High reliability
- Incremental scalability
- Advanced management tools

Everything you expect and much more

Beyond bedrock safety system features, CarePoint offers you access to innovations and services available nowhere else. Only CarePoint includes the Philips HeartStart Defibrillator and CareGlow motion-sensing lighting. Only CarePoint offers you the added coverage of Lifeline's renowned monitoring center. In these and many other ways CarePoint will enhance your community in ways never before possible.

A solution that will evolve with your community

CarePoint is a flexible, forward-looking solution that offers an unparalleled combination of features, expansion capability and redundancy. It is a truly unique system that allows senior communities to support their best practices, protocols and management needs in an ever evolving market.



Philips Senior Living Solutions

Royal Philips Electronics is a \$34 billion global leader in healthcare, consumer lifestyle and lighting products, technologies and solutions. Philips delivers products to market through the brand promise of "Sense and Simplicity". Philips Senior Living Solutions is part of the Philips Healthcare group. Originally born out of the Philips Lifeline personal emergency response service (PERS) business, Senior Living Solutions combines Lifeline's heritage of helping seniors lead safe, independent lives with the global healthcare technology leadership position of Philips. Philips Senior Living Solutions now serves thousands of seniors in senior living communities across North America with emergency call, safety, and monitoring products and services.

Philips HeartStart and CareGlow are two examples of how our expansive healthcare product portfolio allows us to deliver a new level of cost-effective, integrated health, wellness and safety solutions that extend beyond traditional emergency response. When you partner with Philips Senior Living Solutions, you put a wealth of senior-centric and healthcare technology experience to work for you, your community and your residents.

Products, software and services

A new approach grounded in
proven technology

CarePoint is comprised of modular components that connect to each other, as well as your staff and entire operation. You can build exactly the system you need today, and have the flexibility to incrementally expand to meet your needs tomorrow. Invest in a CarePoint system, and enjoy the dividends of a new level of resident safety and service capability for many years to come.

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Beyond traditional safety

Help buttons, intercoms, smoke detectors and security/wandering systems. CarePoint offers all these, plus many other innovative solutions that empower you to deliver a new level of resident safety and response.



Wireless Help and Wandering Devices

Naturally the devices the residents wear are wireless, but so are the smoke detectors, pull cords and other devices that are typically hardwired. This gives you maximum flexibility and cost savings when you install a CarePoint System .



Central Monitoring Station

CarePoint software, a specialized PC and the CarePoint Central Alarm Receiver work together as the brain of the system. The software is your user-friendly touch point for the entire system – controlling and documenting all system activity, as well as providing full reporting capability. Up to 8 additional monitoring stations can be networked to the Central Station for additional system management flexibility.

Resident safety

as you know it and as you've never seen it before

What happens when you integrate technologies proven through years of service? When e-call, wandering and monitoring systems work as one? You eliminate the gaps, enhancing response and creating new opportunities for added layers of safety.

What's more, CarePoint provides enhanced community management features. All alarms are logged in detail, enabling you to generate in-depth response reports and improve measurement and management of your staff and protocols.

Core resident safety all covered by one fully integrated system:

- Emergency call
- Wandering and egress
- Resident check-in
- System maintenance

We know, reliability is everything

System reliability is crucial. We've designed CarePoint with redundant layers of back up for power, data and alarms. CarePoint is a robust and reliable solution that will earn the trust of your staff and residents without fail.

CareGlow:

A light and motion sensing lighting solution with brightness ramping to minimize impact on sleep cycles and minimize eye strain.



HeartStart Onsite Defibrillator:

The SmartCare software in CarePoint is "HeartStart aware", notifying staff when and where a defibrillator is accessed.



Service and support

world-class every step of the way

Installation is painless

If you are in the planning stages of a new community, CarePoint offers the opportunity to meet the needs of your overall operation from the start. If you're updating or expanding an existing community, our wireless infrastructure allows you to take full advantage of CarePoint with little to no construction. What's more, it offers the flexibility to integrate with existing systems.

Training to maximize performance

It is our goal to make sure each resident at every CarePoint protected community gets the full benefit of this powerful system. Our web-based and on-site training will keep your staff and system at peak performance.

As you watch over your residents, we watch over you

CarePoint includes access to 24/7 technical support. Our nationwide network of Certified Solution Providers are factory trained and certified, and committed to customer satisfaction.

Encompass – Far beyond a hardware warranty

The Encompass maintenance plan keeps your investment current and your residents protected. Beyond extending your system warranty, we will pro-actively check the performance of each system component, keep your software up to date, and help maintain staff proficiency with on-site and remote training.



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