

MyCall[®]

Resident Call System

Give her the confidence to stay on the move

Effective and affordable resident call technology



Key features

Portable and fixed call points

Residents can call for help from either wireless pendants or fixed wall stations. The system supports other call points too, enabling you to monitor fall monitors, doors or windows, and other devices.



Wireless pendant

Alarm notification via pager or signs

All alarms are displayed in the MyCall[®] software, but can also be sent directly to staff via pagers, or displayed on overhead signs. You can divide your facility into zones so that alarms are directed only to the relevant staff.

Automatic alarm escalation

If staff within the zone where an alarm occurs does not respond within a certain time, the system will automatically escalate the call to other staff.

Daily check-in

You can have your residents “check-in” with the system every day by pushing a button on the wall station in their room. The system will automatically alert staff if any resident fails to check-in.

Reports to track response times

The MyCall software records all system activity in a database, and includes reports that enable you to track response times to improve resident care.

Automatic status alerts

The MyCall system monitors the status of all call points. You'll be automatically notified if any device has a low battery, malfunctions or is missing.

The MyCall advantage

Easy to use

For residents, help is just the push of a button away, while caregivers are notified of alarms directly via pagers or overhead signs.

Easy installation

Most system components are either wireless, or use standard Ethernet (Category 5) cabling, for easy and cost-effective installation.

Proven technology

The MyCall system is built using wireless technology that has been proven in thousands of installations.

Integrates with RoamAlert

The MyCall software can display alarms from the RoamAlert[®] system. It's a single point for monitoring wander, resident call, and even fall monitor alarms.

Local installation and support

The MyCall system is installed by your local Authorized Dealer, backed by support from Stanley Healthcare Solutions.



Healthcare Solutions

309 Legget Drive, Ottawa, ON K2K 3A3, Canada Toll free: 866-559-6275 Tel: +1 (613) 592-6997 Fax: (613) 592-4296 Web: www.stanleyhealthcare.com

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System overview

