



Resident Safety News

Information on RoamAlert, WatchMate and more

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STANLEY

Healthcare Solutions

Securaband™ tag and strap at work protecting residents

The Nottingham in Jamesville, NY, finds the strap effective and comfortable



Meeting the individual needs of each resident is the guiding principle of The Nottingham, located in Jamesville, New York, close to Syracuse.

The Nottingham offers a full range of senior services, from independent living through to assisted living and skilled nursing, meeting the changing requirements of residents as they age.

But some needs are harder to meet than others. For several years, the facility has had to cope with a small but significant number of residents who, for whatever reason, simply don't want to wear the RoamAlert® tag.

“You do get people who are prone to taking them off, and who are actively seeking any sharp instrument that they can get them off with,” says Tracy Engle, RN, director of nursing at The Nottingham. “When it becomes an issue, it really is an issue, because it becomes very difficult to keep them safe.”

It's a problem that many facilities will be familiar with. Not only is it a risk to the resident, but a drain on staff resources as well. “You have to check residents frequently to make sure the

tag is intact. Some residents are just really intent on removing it. It really can be a problem to manage,” says Ms. Engle.

As a longtime user of the RoamAlert system, The Nottingham were very interested to learn about the Securaband tag and strap when told of this new feature by authorized dealer TotalKare of America.

Ms. Engle agreed to try this new solution for the RoamAlert system, and after a long trial on one resident in the skilled nursing area, the results have exceeded expectations.

Not only has the tag stayed firmly in place, but it has also put an end to Ms. Engle's concerns about comfort. “One of the things I was really concerned about was whether it was going to cause any damage to the resident's skin. I have to say that we have had no problems at all with alteration in skin integrity: no bruising, no skin tears, nothing.”

As an added bonus, the facility is pleased with the appearance of the band. “Even after long use, it looks nice: it's clean and doesn't look worn,” says Ms. Engle.

The Nottingham is now using the Securaband tag on a second resident who lives in the assisted living area. It's a proven solution that Ms. Engle and her staff have come to rely on. ■

Our new look

Welcome to our new-look newsletter, dedicated to providing information on security and safety solutions for senior care facilities of all kinds. You'll find advice and information on using your product, as well as industry news. ■

The Securaband tag and strap for RoamAlert

The industry's toughest tag & strap

This new tag and strap for the RoamAlert system are designed to stay on even the most agitated and determined resident.

Every long term care facility has had experience with a resident determined to remove a wander prevention tag. They will chew at the strap, try to pull it off, or somehow get their hands on a pair of scissors in spite of everyone's care and caution.



Now there is a new solution to this problem: the Securaband tag and strap for the RoamAlert system.

We've designed this solution after careful consultation with our customers. What they said they wanted was a tag that stays *on*, not one that alarms when it's already *off*.

The Securaband tag and strap provide a robust physical barrier to unauthorized removal. The strap has two metal wires running its full length, with a special clasp to lock the strap in place.

The tag has been redesigned to prevent a resident from trying to pry it off, a common technique. The slots are shallower and inset slightly so they're harder to get at.

You'll also notice that the Securaband tag is a different color. We've made it a neutral beige that will be less noticeable to residents. It's small and compact like the current RoamAlert tag, too.



Removal tool for the Securaband tag



Securaband tag and strap

Add the Securaband tag to your facility

The Securaband tag can be used with any current-generation RoamAlert system. You will need a Securaband tag for each resident needing protection, a supply of Securaband straps, and a removal tool.

The removal tool is a special device for removing the strap. You'll need at least one, and may want more, depending on the number of residents you need to protect.

The strap works differently from those used with the RoamAlert tag. Instead of a one-size-fits-all strap, Securaband straps come in seven different sizes. You can order each size individually, as well as a package of one strap of each size; or you can purchase a starter kit with several straps of different sizes.

No new infrastructure required

You don't need to add any extra infrastructure to your system. The Securaband tag works exactly like the RoamAlert tag, so it's compatible with all current systems.

You can add this effective layer of additional protection to your system without any costly upgrades.

It's a set

Keep in mind that the Securaband tag and strap are designed to be used together. While the tag fits other straps, and the strap fits the RoamAlert tag, neither scenario gives you Securaband protection. For that, you need the Securaband tag and strap together. ■

To learn more

Contact your Authorized Dealer, or call Stanley Healthcare Solutions at 1.866.559.6275. ■

The Tag Reader: an essential testing tool

Simplify your tag testing, and get accurate results

Stanley Healthcare Solutions recommends monthly testing of all components of the RoamAlert system, including RoamAlert tags.

The Pocket Tag Reader (part number AR3TR02-POC) is designed to make testing of your RoamAlert tags quick and easy. (The Tag Reader works with the latest generation RoamAlert tags, as well as the Securaband tag.)



Tag Reader

Although the RoamAlert software will generate a low battery warning when the tag is approaching the end of its service life, regular testing is essential to the smooth operation of your system (especially if you do not have the RoamAlert software).

The small hand-held Tag Reader enables you to accurately test battery level in a tag anywhere at any time. There is no need to remove the tag from the resident, or bring the resident near a door.

For technicians, the Tag Reader can also be used for reading, testing and configuring RoamAlert tags, as well as analyzing system and field parameters of the RoamAlert door controller.

Special pricing for a limited time

We are offering a special discount on the Tag Reader to encourage you to have at least one of this essential tool on hand. Contact your Authorized Dealer for details, or call Stanley Healthcare Solutions directly at **1.866.559.6275**. ■

U.S. customers: order tags & straps direct

All consumable items, including tags and straps, should be ordered directly from Stanley Healthcare Solutions by customers in the United States. Just call **1-800-824-2996, ext. 0**. ■

WatchMate®
Wander Prevention

**WatchMate
Corner**

Keeping your system in good working order

The WatchMate system is now discontinued, but that doesn't mean that you can't keep using your system for years to come.

We are committed to providing you with consumable items like Watchlet tags, as well as support, until at least 2014.

In particular, we encourage you to have a Watchlet Tester on hand to help with your regular testing of Watchlets.

If you are planning to expand or upgrade your wander prevention, however, we encourage you to begin reviewing your needs soon. We hope this newsletter will provide information that will help you in your planning.

Available components for your system:

- Watchlet (part no. 804A0401)
- Replacement Straps (part no. 801A2701)
- Escort Key (part no. 803A0901)
- Watchlet Tester (part no. 803A1901)
- Control panel for monitor (part no. 801A0403) ■



Watchlet Tester

We're going green!

You can now choose to receive the newsletter electronically

**Please take a few moments to
read and return this form**

Stanley Healthcare Solutions is pleased to announce that the *Resident Safety News* customer newsletter is going electronic. It's a part of our ongoing effort to reduce the amount of paper we generate.

The newsletter has always been available on our Web site, but you can now have it delivered right to your e-mail inbox. To sign up, just fill in the form below and fax it back to us, or e-mail us.

If you would prefer to continue to receive the newsletter in hard copy, we would be happy to keep sending it to you. Just indicate your preference below.

The Stanley Healthcare Solutions Team

Fax to 613-592-4296
Or e-mail stanleyhealthcare@stanleyworks.com

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