



LIMITED 10-YEAR PRODUCT WARRANTY

ALUMINUM CLAD PRODUCTS ONLY

AG Millworks aluminum clad products are warranted for ten years from invoice date, subject to the restrictions and conditions which follow, to be free of defects which would render said aluminum clad products unserviceable or unfit for ordinary, recommended use.

THIS WARRANTY DOES NOT COVER WATER, WIND PENETRATION, OR AIRBORNE PARTICLES, ON ANY INSWING DOOR SYSTEM, ULTRA GUIDE CHANNEL, ADA, STAINLESS STEEL RECESSED TRACK OR ANY SILL SPECIFIED OR SUPPLIED BY OTHERS.

This Limited Warranty extends only to the original purchaser of AG Millworks aluminum clad products or to the original purchaser of the structure into which such products are installed. AG Millworks makes no other warranty with respect to its products except as set forth above. No distributor, dealer or representative has the authority to change or modify this Limited 10-Year Warranty.

Installation is the sole responsibility of the customer or their representative (installer). AG Millworks assumes NO responsibility for others' work. The warranty is void if the product is not installed and/or finished according to the manufacturer's instructions, and/or if installed in the most severe weather exposures.

It is the responsibility of the customer, contractor, installer and finisher to follow these requirements.

If an AG Millworks aluminum clad product does not meet the above stated standards, AG Millworks will, at its discretion either: (1) repair the product; (2) replace the product in the original condition supplied to the distributor; or (3) refund the original purchase price paid to AG Millworks for the product. If AG Millworks elects to replace the product, the warranty of the replacement product shall be limited to the balance of the remaining warranty period for the original product.

AG Millworks will not, under any circumstances, pay for the cost of labor, installation or finishing of a replacement of original product or for any other cost or consequential damages relating to the replacement of the product, all of which shall be the sole responsibility of the person making the warranty claim. All defects must be reported within 10 days upon delivery of product to dealer or the product shall be deemed acceptable.

LIMITATIONS AND EXCLUSIONS

THE FOLLOWING SHALL NOT BE CONSIDERED DEFECTS AND ARE NOT COVERED BY THIS LIMITED WARRANTY:

1. Products which have not been sealed on all five wood surfaces (top, bottom, interior face and two edges) with three coats of exterior grade clear top coat or paint. Door surfaces covered by stain or primer alone without three exterior grade clear top coats covering all surfaces shall

not be considered sealed. Even if product was delivered prefinished from the factory, any area on product where raw wood subsequently becomes exposed must be immediately resealed with three exterior grade clear top coats over raw wood to maintain warranty eligibility.

3. Products which have not been sealed to above specifications within ten days of delivery to dealer.
4. Improperly installed products.
5. Improperly finished products.
6. Improperly maintained products.
7. Products that have been altered after delivery to your dealer.
8. Warpage in door panels that does not exceed 1/4".
9. Problems caused by warpage or deflection of the studs, header, or other elements of the opening where the unit is installed, including the floor.
10. Units with electric operators installed after delivery to your dealer.
11. Damage caused by others or by any circumstance beyond the control of AG Millworks including but not limited to damage caused by misuse, abuse, accident, mishandling, corrosive fumes, condensates, or by fire, flood, earthquake, storm, tornado, or other acts of nature.
12. Failure to perform normal homeowner's maintenance as described in the AG Millworks Aluminum Clad Product Care and Handling Guide.
13. Attempts by persons other than authorized AG Millworks representatives to repair products.
14. Natural variations in wood color, grain and texture.
15. Appearance of the factory finish on the interior side of the clad unit after a period of six (6) months from invoice date. If the finish is found to be defective during the first six months, AG Millworks will, at its discretion touch up the finish, refinish all or part of the product, or issue a payment of up to \$325.00 to the owner of the home in which the product is installed.
16. Finish failures, discoloration or corrosion of aluminum clad material or any other components as a result of pollution or other corrosive substances such as coastal salt water or acid rain allowed to build up on surfaces.
17. Performance or appearance of any wood sill.
18. Water penetration on any unit in which doors or sashes fold to the interior of the structure;
19. Water penetration on any unit without a standard AG raised sill designed for that product system, including, but not limited to recessed track-only installations, ADA style sills and Ultra Guide.

20. Variations in distress patterns.
21. Placement, size or quantity of knots in Knotty Alder or Knotty Cedar; Raised grain on wire brushed surfaces.
22. Normal wear and tear or changes in the color of hardware finishes (example: tarnishing of brass).
23. Scratches or defects on the exterior surface of glass, unless reported and photographed at time of product delivery to dealer.
24. Any glass installed by others.
25. Minor imperfections in the glass that do not impede normal vision or performance of the product, including offset reflections in dual glaze glass, which is a normal condition.
26. Installations in structures that do not allow for proper management/drainage of moisture.
27. Condensation or frost on exposed surfaces of the product. Condensation or frost is not a defect in the product; it is a result of excessive humidity.

NOTICE IN REGARDS TO SEA COAST ENVIRONMENTS

The air in coastal environments can be corrosive/abrasive. Even with fastidious maintenance, products installed in this environment will likely deteriorate at a faster rate than products installed in other areas. In a sea coast environment, some deterioration and corrosion is to be expected and is considered “normal wear.” If aluminum clad products are installed within one mile of a salt water sea coast, the following conditions and exclusions apply:

- A. Salt and other potentially abrasive/corrosive substances must not be permitted to build up on exterior surfaces of a clad product. Exterior surfaces must be cleaned with a mild detergent soap and water once per month to keep surfaces free of such buildup.
- B. Any breaches in the exterior paint coating such as scratches, chips or abraded areas must be repaired immediately. Under no circumstances can the metal substrate be left exposed to the elements.
- C. Claims in seacoast environments as defined above must be made within 60 days of the appearance of a defect.

If the claimed nonconformity is warp, AG Millworks may defer repairing or replacing the product for a period of up to twelve months from the date of claim or the date when the product was installed, as it is not uncommon for a temporary warp condition to occur as doors adjust to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

AG Millworks insulated glass units will be warranted against seal failure for ten years only if installed in the unit by AG Millworks.

IF YOU HAVE A WARRANTY CLAIM, please contact the dealer from whom you purchased your product immediately. The dealer will provide us with purchase and other information so we can quickly and accurately process your claim.

DEALERS: Please submit warranty claims in writing within the period of this warranty and prior to the beginning of any repair work to:

Warranty Services, AG Millworks
3111 Gold Course Drive
Ventura, California 93003

Claims must detail the date and location of purchase, the nature of the problem, and the name, complete address and telephone number of the person making the claim. AG Millworks reserves the right to, and must be given at least a thirty day opportunity to have any product which is the subject of a warranty claim field inspected by an AG Millworks representative.

THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASE OF PRODUCTS OR TO THE ORIGINAL PURCHASE OF THE STRUCTURE INTO WHICH SUCH PRODUCTS ARE INSTALLED.

This limited warranty sets forth AG Millworks' maximum liability for its aluminum clad products. AG Millworks makes no other warranty, expressed or implied, including implied warranties of merchantability and fitness for a particular purpose, with respect to its products except as set forth above. No distributor, dealer or representative has the authority to change or modify this Limited Warranty. In no instance shall AG Millworks be responsible for indirect, consequential or incidental damage.

This warranty gives you specific legal rights, and you may have additional rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the limitation or exclusion may not apply to you. **IN SUCH CASE, THE DURATION OF ANY IMPLIED WARRANTY SHALL BE THE SAME AS THAT OF THE EXPRESSED WARRANTY STATED HEREIN.**

IN NO INSTANCE SHALL AG MILLWORKS BE RESPONSIBLE FOR INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGE. AG MILLWORKS' SOLE LIABILITY IS AS STATED HEREIN AND IN NO EVENT SHALL EXTEND BEYOND THE ORIGINAL PURCHASE PRICE PAID FOR AG MILLWORKS' ALUMINUM CLAD PRODUCTS.

CHARACTERISTICS OF TEMPERED GLASS

One characteristic of tempered glass is the appearance of heat or haze marks. To produce and strength tempered glass, the manufacturer must place it under very high compression on the surface and high tension in the core. The pattern of this strengthening-process may be visible as a slightly iridescent color contrast or specific strain pattern in the glass which is normally not visible, but which may become apparent only under certain conditions of illumination (particularly polarized light). This in no way affects the performance of tempered glass and will not render the glass defective.