



**LIMITED 1-YEAR PRODUCT WARRANTY  
ALL WOOD PRODUCTS ONLY**

AG Millworks all wood products are warranted for one year from invoice date, subject to the restrictions and conditions which follow, to be free of defects which would render said wood products unserviceable or unfit for ordinary, recommended use.

**THIS WARRANTY DOES NOT COVER WATER, WIND PENETRATION, OR AIRBORNE PARTICLES, ON ANY INSWING DOOR SYSTEM, ULTRA GUIDE CHANNEL, ADA, STAINLESS STEEL RECESSED TRACK, OR ANY SILL SPECIFIED OR SUPPLIED BY OTHERS.**

This Limited Warranty extends only to the original purchaser of AG Millworks wood products or to the original purchaser of the structure into which such products are installed. AG Millworks makes no other warranty respect to its products except as set forth above. No distributor, dealer or representative has the authority to change or modify this Limited 1-Year Warranty.

Installation is the sole responsibility of the customer or their representative (installer). AG Millworks assumes NO responsibility for others' work. The warranty is void if the product is not installed and/or finished according to the manufacturer's instructions, and/or if installed in the most severe weather exposures, or not finished-sealed-on all six sides in accordance with the handling and finishing instructions.

It is the responsibility of the customer, contractor, installer and finisher to follow these requirements.

If an AG Millworks wood product does not meet the above stated standards, AG Millworks will, at its discretion either: (1) repair the product; (2) replace the product in the original condition supplied to the distributor; or (3) refund the original purchase price paid to AG Millworks for the product. If the product has been finished and installed prior to the warranty claim, the product must remain installed for inspection from the AG Millworks representative.

Unless otherwise expressly provided herein, AG Millworks shall not pay for the cost of labor, installation or finishing of a replacement or original product or for any other cost relating to the replacement of the product, all of which shall be the sole responsibility of the person making the warranty claim. All defects must be reported upon delivery of product to dealer or product shall be deemed acceptable.

**LIMITATIONS AND EXCLUSIONS**

**THE FOLLOWING SHALL NOT BE CONSIDERED DEFECTS AND ARE NOT COVERED BY THIS LIMITED WARRANTY**

1. A product which has been trimmed to expose the mortise and tenon joint or dowel joint. Cutting into the mortise and tenon joint voids the warranty.
2. Products which have not been sealed on all six sides (top, bottom, two faces and two edges) with three coats of exterior grade clear top or paint AFTER trimming and hanging. Door surfaces covered by stain alone without three exterior grade clear top coats covering all surfaces shall not be considered sealed. Even if product was delivered prefinished from the factory, any area on product where raw wood subsequently becomes exposed (trimming during installation, for example) must be immediately resealed with three exterior grade clear top coats over raw wood to maintain warranty eligibility.
3. Products which have been not been sealed to above specifications within ten days of delivery to dealer.

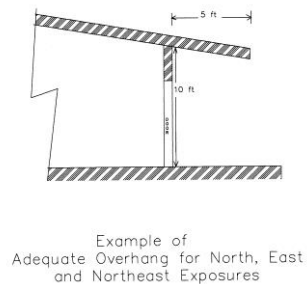
4. Warp shall not be considered a defect unless it exceeds 1/4".
5. Warp for any door that is 1-3/8" thick and wider than 36" and or taller than 84".
6. Warp for any door that is 1-3/4" thick and wider than 42" and or taller than 96".
7. Improperly installed products.
8. Bow or nonalignment in the frame or jamb in which the door is hung, if such is purchased from AG Millworks un-machined and not prehung.
9. Any 1-3/8" door used as an exterior door.
10. Any door used as a gate.
11. Doors with wood panels more than 14" wide.
12. Damage caused by others or by any circumstance beyond the control of AG Millworks including but not limited to damage caused by misuse, abuse, accident, or mishandling, or by fire, flood, earthquake, storm, tornado or other acts of nature; For the purpose of this limited warranty, misuse is defined as, but not limited to, installing a product on any side of a structure without adequate overhang. Adequate overhang depends on the direction the product faces and therefore its potential exposure to sunlight and rain:

**NORTH, EAST AND NORTHEAST-FACING PRODUCTS:** Adequate overhang projection for north-, east- and northeast-facing products is defined as one half of the measurement from the bottom of the product to the base of the overhang structure. See example drawing A.

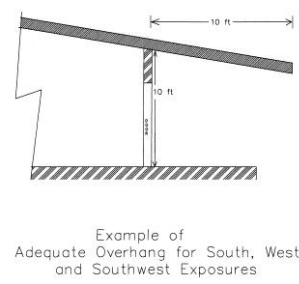
**SOUTH, WEST AND SOUTHWEST-FACING PRODUCTS:** Adequate overhang projection for south-, west- and southwest-facing doors is defined as equal to the measurement from the bottom of the door to the base of the overhang structure. See example drawing B.

In addition to the correct overhang projection above, the overhang must extend out to each side of the door frame a minimum distance of one (1) foot.

13. Failure to perform normal homeowner's maintenance as described in the AG Millworks Door Care and Handling Guide.



Drawing A



Drawing B

14. Attempts by persons other than authorized AG Millworks representatives to repair products.
15. Surface checks less than 1/32" wide and/or 2" long.
16. Panel movement (shrinkage) of 1/8" or less. Temperature and humidity may cause wood panels in your door to shrink, leaving an unstained line along the panel edge. The panels in your door have been designed to "float," which prevents cracking.

17. Damage caused by extreme temperature buildup where a storm door is utilized.
18. Natural variations in wood color and texture even within the same door or window.
19. Appearance of factory finishes after a period of six (6) months from invoice date. If the finish is found to be defective during the first six months, AG Millworks will, at its discretion touch up the finish, refinish all or part of the product, or issue a payment of up to \$325.00 to the owner of the home in which the product is installed.
20. Discoloration or rusting of: decorative metalwork such as clavos, peekeasy doors, strap hinges, etc.
21. Placement, size or quantity of knots in Knotty Alder or Knotty Cedar; Raised grain on wire brushed surface; variations in distress patterns.
22. Leakage of water between wood and glass, as this would indicate that the wood products are exposed to excessive weather, thus voiding warranty.
23. Performance or appearance of any wood sill.
24. Warp, bow or any problem with a traditional plank door in any size.
25. Scratches or defects on the exterior surface of glass, unless reported and photographed at time of product delivery to dealer.
26. Any glass installed by others.

If the claimed nonconformity is warp, AG Millworks may defer repairing or replacing the product for a period of up to twelve (12) months from the date of claim or the date when the product was installed, as it is not uncommon for a temporary warp condition to occur as doors adjust to local humidity and temperature conditions. This deferral will not be counted against this limited warranty period.

AG Millworks insulated glass units will be warranted against seal failure only if installed in the unit by AG Millworks.

These requirements must be met to qualify for warranty coverage.

Claims under this limited warranty must be made in writing within the period of this warranty and prior to the beginning of any repair work to:

Warranty Services, AG Millworks  
3111 Golf Course Drive  
Ventura, California, 93003

Claims must detail the date and location of purchase, the nature of the problem, and the name, complete address and telephone number of the person making the claim. AG Millworks reserves the right to, and must be given at least a thirty day opportunity to have any product which is the subject of a warranty claim field inspected by an AG Millworks representative.

This limited warranty sets forth AG Millworks' maximum liability for its wood products. AG Millworks makes no other warranty, expressed or implied, including implied warranties of merchantability and fitness for a particular purpose, with respect to its products except as set forth above. No distributor, dealer or representative has the authority to change or modify this Limited Warranty. In no instance shall AG Millworks be responsible for indirect, consequential or incidental damage. AG Millworks' sole liability is as stated herein and in no event shall extend beyond the original purchase price paid for AG Millworks' products.

This warranty gives you specific legal rights, and you may have additional rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the

limitation or exclusion may not apply to you. IN SUCH CASE, THE DURATION OF ANY IMPLIED WARRANTY SHALL BE THE SAME AS THAT OF THE EXPRESSED WARRANTY STATED HEREIN.

IN NO INSTANCE SHALL AG MILLWORKS BE RESPONSIBLE FOR INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGE. AG MILLWORKS' SOLE LIABILITY IS AS STATED HEREIN AND IN NO EVENT SHALL EXTEND BEYOND THE ORIGINAL PURCHASE PRICE PAID FOR AG MILLWORKS PRODUCTS.

#### CHARACTERISTICS OF TEMPERED GLASS

One characteristic of tempered glass is the appearance of heat or haze marks. To produce and strength tempered glass, the manufacturer must place it under very high compression on the surface and high tension in the core. The pattern of this strengthening-process may be visible as a slightly iridescent color contrast or specific strain pattern in the glass which is normally not visible, but which may become apparent only under certain conditions of illumination (particularly polarized light). This in no way affects the performance of tempered glass and will not render the glass defective.