



We are concerned about your pain and/or dysfunction. Our goals are to reduce your suffering, to end the control the pain/dysfunction has on your life, and to improve function – all as quickly as possible.

We need your help. To know your pathologies, we must know your pain descriptors (*who, what, where, how*), the evolution of pain (*when, why*), and know about you the person. I cannot overemphasize the need for you to provide all the clues, details, and facts in order to be accurately diagnosed (saves you money, too, in that we do not have to collect it chairside). When pain or dysfunction begins to control your life, careful understanding of the details is crucial to finding the sources. Success is achieved by defining the target.

Our practice philosophy of excellence in healthcare is based on using the latest scientific advances and a highly trained team of specialists to empower patients to recruit the body's healing ability, successfully relieve pain of head and neck area (orofacial pain), and improve their quality of life. We appreciate the opportunity to share our knowledge, care, skill, and judgment to reduce your pain or dysfunction.

We are a traditional healthcare practice in that doctor spends quality time with each patient. We respect our patients' time by reserving time for each person with the doctor. We do not overbook the schedule to compensate for insurance companies inadequate reimbursement or broken appointments (disrespect of doctor's time by patients). You will be the doctor's primary focus with no distractions, interruptions, or interferences. In order to be able to deliver this level of excellence in healthcare, we expect that you respect the doctor's time by fulfilling your promise of attendance at appointments and compensate the doctor at the time of your visit. The only thing payment at time of service means is the doctor is not acting like a banker. We offer the option of CareCredit to provide the banking service of holding the debt until the insurance reimburses you. We will assist you by providing proper insurance documents and instructions on how to file insurance. We are responsible to you - the patient - and we do not let insurance companies dictate your care. This allows us to focus on your healthcare needs without distraction by outside influences and provide exceptional, successful, and personalized care.

After you complete the pre-examination form and return it as requested (within 3 days of scheduling), we will prepare for your time with us. Following the clinical exam, a comprehensive treatment plan will be developed for you. We will schedule a separate consultation about one week after your exam to review the diagnosis and discuss how we can help you manage your pain.

We look forward to helping you achieve a pain-free or dysfunction-free lifestyle.

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