

HUBBY'S DOG HOUSE - POLICIES & INFORMATION

Please read thoroughly before paying the deposit! Deposit payment acts as signature of contract.

BOOKING AND PAYMENT: Your date is not guaranteed until a non-refundable deposit has been received. The deposit is applied to the total bill. Final balance is due by the date of the event and can be handed to the attendant via cash or check made out to Wilma Vending. Venmo (@marci-lehnert) or Zelle (8473707205) are also accepted.

HEALTH & SAFETY: All Hubby's employees are fully vaccinated for COVID-19. Each Hubby's attendant will be supplied with gloves, masks, and sanitizers.

Hot dog toppings will be available for guests to self serve. The attendant will dress the hot dogs upon request. We come and cook on-site and prepare each item to-order, so patience is appreciated while social distancing. Please ask your guests to not overcrowd the service area.

CART SPECIFICATIONS/LOADING REQUIREMENTS:

- * **Steel Propane Cart:** OUTDOOR use only. Trailer cart measures approx. 6' x 6' and is towed behind delivery truck. Drive-up access to setup location is required. This cart is best suited for a driveway, street, front yard or parking lot set up.
- * **Red Electric Cart:** Indoor or outdoor use. Outlet access preferred, please alert us prior to arrival if one is not available! Measures approx. 2.5' x 4.5' plus folding table. This cart will fit anywhere that is ADA accessible.
- * **White Lemonade Cart:** Indoor or outdoor use. Measures approx. 2.5' x 4.5'. This cart will fit anywhere that is ADA accessible

Carts must be set up on a level surface and **CANNOT** go up any stairs, curbs, or steep inclines. Unloading location and setup details are to be arranged and provided by the customer and as specific as possible.

ADDITIONAL TIME: Due to numerous events booked in a day, we must be strict on adhering to the serving time as stated in the invoice. If time allows, we can stay at a rate of \$50 per half hour.

CANCELLATIONS: 50% of the total bill will be charged with cancellations less than 5 days notice. We come rain or shine! If you need to reschedule, we will do our best to work with you based on our availability. A \$75 date change fee will apply.

PERMITTING/ LICENSING: If the event is held in a public park or street, any applicable permits must be handled by the customer. Events held at private venues must have written permission from a representative at the establishment stating Hubby's is allowed to cater on their property.

Hubby's Dog House conducts business under Wilma Vending LLC parent company. We are fully insured, licensed, and inspected in Mt. Prospect, Illinois. Certificate of Liability Insurance and health licenses are available upon request.