

POLICIES AND INFORMATION

BOOKING AND PAYMENT: Your date is not guaranteed until a non-refundable deposit has been received. Deposit is applied to the total bill. Final balance is due on the date of the event to the attendant by cash or check made out to Wilma Vending, LLC. Venmo (@marci-lehnert) or Zelle (8473707205) are also acceptable for final payment.

CART SPECIFICATIONS AND LOADING REQUIREMENTS:

Red Electric Cart: Indoor or outdoor use. Outlet access required. Measures approx.. 2.5' x 4.5' plus folding table.

Steel Propane Cart: Outdoor use only. Trailer cart measures approx.. 6' x 6' and is towed behind delivery truck. Drive-up access to setup location is required, best suited for driveway, street, front yard or parking lot set up.

Carts must be set up on a level surface and **CANNOT** go up any stairs, curbs, or steep inclines. Unloading location and setup details are to be arranged and provided by the customer and as specific as possible.

ADDITIONAL TIME: Due to numerous events booked in a day, we must be strict on serving times as specified in the contract. If time allows, we can stay at a rate of \$50 per half hour.

CANCELLATIONS: 50% of the total bill will be charged with cancellations less than 5 days notice. This amount can be applied to any other event within 6 months. We come rain or shine! If you need to reschedule, we will do our best to work with you based on our availability.

PERMITTING/LICENSEING: If event is held at a public park or street, any applicable local permits must be handled by the customer. Events held at private venues must have written permission from a representative at the establishment stating Hubby's is permitted to cater on their property. No permits necessary for private property.

Hubby's Dog House does business under Wilma Vending LLC parent company. We are fully insured, inspected, and licensed in Mount Prospect, Illinois. Certificate of Liability Insurance is available upon request.

LIABILITY/DAMAGE CONTROL: Hubby's Dog House will treat your space with the utmost respect and provide professional service. Please keep in mind the size of the cart when deciding on setup location as to minimize any possibility of damage to the property. We assume no responsibility for accidents or damage caused by event guests. As the client, you will be held financially responsible for any damage incurred to the property of Hubby's Dog House (cart, vehicle, equipment and employee). Guests are not to touch the cooking portion of the cart or self-serve. Hubby's will not be responsible for burns or injuries.

SUPPLIES: We come fully stocked with paper food trays, napkins and trash removal. We do not provide utensils (finger food!). Condiments include mustard, onion, relish, sport pepper, dill pickle spears, celery salt and ketchup, if we must.

GRATUITY is not included in pricing and is up to the discretion of the customer. If you are pleased with your server, even the simplest of tip is appreciated.

****BY PAYING THE DEPOSIT, I HAVE READ AND AGREE TO ALL POLICIES****